



# Online safety policy

<b>Policy</b>	<b>Online Safety Policy</b>
<b>Statutory requirement?</b>	<b>Yes</b>
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# Contents

	<b>Page no</b>
1. Policy Aims	3
2. Policy Scope	4
2.1 Links with other policies and practices	4
3. Monitoring and Review	4
4. Roles and Responsibilities	5
4.1 The leadership and management team	5
4.2 The Designated Safeguarding Lead	6
4.3 Members of staff	6
4.4 Staff who manage the technical environment	7
4.5 Pupils	7
4.6 Parents	8
5. Education and Engagement Approaches	8
5.1 Education and engagement with pupils	8
5.2 Vulnerable Pupils	8
5.3 Training and engagement with staff	9
5.4 Awareness and engagement with parents	9
6. Reducing Online Risks	9
7. Safer Use of Technology	10
7.1 Classroom Use	10
7.2 Managing Internet Access	10
7.3 Filtering and Monitoring	11
7.4 Managing Personal Data Online	11
7.5 Security and Management of Information Systems	11
7.6 Managing the Safety of the Website	12
7.7 Publishing Images and Videos Online	12
7.8 Managing Email	12
7.9 Live Stream Lessons for Remote Learning	13
7.11 Management of Applications (apps) used to Record Pupils Progress	14
8. Social Media	15
8.1 Expectations	15
8.2 Staff Personal Use of Social Media	15
8.3 Pupils' Personal Use of Social Media	17
8.4 Official Use of Social Media	17
9. Use of Personal Devices and Mobile Phones	19
9.1 Expectations	19
9.2 Staff Use of Personal Devices and Mobile Phones	19
9.3 Pupils' Use of Personal Devices and Mobile Phones	20
9.4 Visitors' Use of Personal Devices and Mobile Phones	20

10. Responding to Online Safety Incidents and Concerns	21
10.1 Concerns about Learner Welfare	21
10.2 Staff Misuse	21
11. Procedures for Responding to Specific Online Incidents or Concerns	22
11.1 Online Sexual Violence and Sexual Harassment between Children	22
11.2 Youth Produced Sexual Imagery or “Sharing Nudes and semi nudes”	23
11.3 Online Child Sexual Abuse and Exploitation including County Lines	24
11.4 Indecent Images of Children (IIOC)	25
11.5 Cyberbullying	25
11.6 Cybercrimes	25
11.7 Online Hate	26
11.8 Online Radicalisation and Extremism	27
12. Useful Links for Educational Settings	
Appendix 1 Acceptable Use Agreement (pupils and parents/carers)	30
Appendix 2 Acceptable Use Agreement (staff, governors and visitors)	31
Appendix 3 Online Safety Incident Report Log	32

## 1. Policy Aims

- This online safety policy has been adapted by Step by Step School building on the East Sussex County Council/The Education People online safety policy template.
- It takes account of the DfE statutory guidance Keeping Children Safe in Education 2021, Early Years and Foundation Stage and the East Sussex Safeguarding Children Partnership procedures.
- The purpose of the Step by Step School online safety policy is to:
  - Safeguard and protect all members of Step by Step School’s community online.
  - Identify approaches to educate and raise awareness of online safety throughout the community.
  - Enable all staff to work safely and responsibly, to role model positive behaviour online and to manage professional standards and practice when using technology.
  - Identify clear procedures to use when responding to online safety concerns.
- Step by Step School identifies that the issues classified within online safety are considerable, but can be broadly categorised into four areas of risk:
  - **Content:** being exposed to illegal, inappropriate or harmful material
  - **Contact:** being subjected to harmful online interaction with other users
  - **Conduct:** personal online behaviour that increases the likelihood of, or causes, harm.

- **Commerce:** risks such as online gambling, inappropriate advertising, phishing and or financial scams.

## 2. Policy Scope

- Step by Step School believes that online safety is an essential part of safeguarding and acknowledges its duty to ensure that all pupils and staff are protected from potential harm online.
- Step by Step School identifies that the internet and associated devices, such as computers, tablets, mobile phones and games consoles, are an important part of everyday life.
- Step by Step School believes that pupils should be empowered to build resilience and to develop strategies to manage and respond to risk online which are adapted to their level of understanding.
- This policy applies to all staff including the governing body, teaching staff, support staff, external contractors, visitors, volunteers and other individuals who work for, or provide services on behalf of the setting (collectively referred to as “staff” in this policy) as well as pupils, parents and carers.
- This policy applies to all access to the internet and use of technology, including personal devices, or where pupils, staff or other individuals have been provided with setting issued devices for use off-site, such as a work laptops, tablets or mobile phones.
- The Education and Inspections Act 2006 empowers Headteachers to such extent as is reasonable to regulate the behaviour of students when they are off the school site and empowers members of staff to impose disciplinary penalties for inappropriate behaviour. E.g. online bullying or online safety incidents which may take place outside of the school but is linked to member of the school.
- In this respect the school will deal with such incidents within this policy and associated behaviour and anti-bullying policies to such extent as is reasonable and will, where known, inform parents/carers of incidents of inappropriate online safety behaviour that has taken place out of school.

### 2.1 Links with other policies and practices

This policy links with several other policies, practices and action plans including:

- Anti-bullying policy
- Staff code of conduct
- Acceptable Use Agreements
- Behaviour policy
- Child protection and safeguarding policy
- Data protection policy
- Curriculum policies, such as: Quality of Education and Relationships and Sex Education (RSE)
- Whistleblowing

### **3. Monitoring and Review**

- Technology in this area evolves and changes rapidly; Step by Step School will review this policy at least annually
  - The policy will also be revised following any national or local policy requirements, any child protection concerns or any changes to the technical infrastructure
- We will regularly monitor internet use and evaluate online safety mechanisms to ensure that this policy is consistently applied.
- To ensure they have oversight of online safety, the headteacher will be informed of online safety concerns, as appropriate.
- The named governor for safeguarding will report on a regular basis to the governing body on online safety practice and incidents, including outcomes.
- Any issues identified via monitoring will be incorporated into our action planning.

### **4. Roles and Responsibilities**

- The Designated Safeguarding Lead (DSL) has lead responsibility for online safety.
  - Whilst activities of the designated safeguarding lead may be delegated to appropriately trained deputies, the ultimate lead responsibility for safeguarding and child protection remains with the DSL.
- Step by Step School recognises that all members of the community have important roles and responsibilities to play with regards to online safety.

#### **4.1 The leadership and management team will:**

- Ensure that online safety is viewed as a safeguarding issue and that practice is in line with national and local recommendations and requirements.
- Ensure there are appropriate and up-to-date policies regarding online safety; including a staff code of conduct and acceptable use agreements, which covers acceptable use of technology.
- Ensure that suitable and appropriate filtering and monitoring systems are in place and work with technical staff to monitor the safety and security of our systems and networks; as schools increasingly work online, it is essential that children are safeguarded from potentially harmful and inappropriate online material (including when they are online at home).
- Ensure that online safety is embedded within an individual's curriculum, differentiated to meet their needs
- Recognise that a one size fits all approach is not appropriate for pupils with SEND and a more personalised or contextualised approach to online safety is used with our pupils.
- Ensure that ALL members of staff receive regular, updated, and appropriate online safety training which is integrated, aligned and considered as part of the whole school safeguarding approach.
- Support the DSL and any deputies by ensuring they have appropriate time and resources to fulfil their online safety responsibilities.

- Ensure there are robust reporting channels for the community to access regarding online safety concerns, including internal, local and national support.
- Audit and evaluate online safety practice to identify strengths and areas for improvement.

#### **4.2 The Designated Safeguarding Lead (DSL) will:**

- Act as a named point of contact on all online safeguarding issues and liaise with other members of staff or other agencies, as appropriate.
- Work alongside deputy DSL and DSP to ensure online safety is recognised as part of the settings safeguarding responsibilities and that a coordinated approach is implemented.
- Liaise with staff (especially Class Leaders, Curriculum Team and Senior Leaders) on matters of safeguarding that include online and digital safety.
- Access regular and appropriate training and support to ensure they understand the unique risks associated with online safety and have the relevant knowledge and up to date information required to keep pupils safe online
- Access regular and appropriate training and support to ensure they recognise the additional risks that pupils with SEN and disabilities (SEND) face online, for example, from online bullying, grooming and radicalisation.
- Keep up to date with current research, legislation and trends regarding online safety and communicate this with the community, as appropriate.
- Work with staff to coordinate participation in local and national events to promote positive online behaviour, such as Safer Internet Day.
- Ensure that online safety is promoted to parents, carers and the wider community, through a variety of channels and approaches.
- Maintain records of online safety concerns, as well as actions taken, as part of the settings safeguarding recording mechanisms (See appendix 3).
- Monitor online safety incidents to identify gaps and trends, and use this data to update the education response, policies and procedures.
- Report online safety concerns, as appropriate, to the setting Senior Leadership team and Governing Body.
- Work with the leadership team to review and update online safety policies on a regular basis (at least annually).
- Meet termly with the governor with a lead responsibility for safeguarding and online safety.

#### **4.3 It is the responsibility of all members of staff to:**

- Be aware that technology is a significant component of many safeguarding and wellbeing issues and that children are at risk of abuse online as well as face to face and that in many cases abuse will take place concurrently via online channels and in daily life.
- Contribute to the development of online safety policies.
- Read and adhere to the online safety policy and acceptable use agreement (See appendix 2).
- Take responsibility for the security of setting systems and the data they use or have access to.

- Model good practice when using technology and maintain a professional level of conduct in their personal use of technology, both on and off site.
- Embed online safety education in curriculum delivery, wherever possible.
- Have an awareness of a range of online safety issues and how they may be experienced by the children in their care.
- Identify online safety concerns and take appropriate action by following the settings safeguarding policies and procedures.
- Proactively monitor the use of digital technologies, mobile devices, cameras etc in lessons and other school activities and implement current policies with regard to these devices
- Know when and how to escalate online safety issues, including signposting to appropriate support, internally and externally.
- Take personal responsibility for professional development in this area.
- Ensure that students are guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches.
- Reinforce the school's online safety messages when teaching lessons online

#### **4.4 It is the responsibility of the School Business Manager in conjunction with our IT contractor to:**

- Provide technical support and perspective to the DSL and leadership team, especially in the development and implementation of appropriate online safety policies and procedures.
- Implement appropriate security measures to ensure that the settings IT infrastructure/system is secure and not open to misuse or malicious attack, whilst allowing learning opportunities to be maximised.
- Ensure that our filtering policy is applied and updated on a regular basis; responsibility for its implementation is shared with the leadership team.
- Report any filtering breaches to the DSL (or deputy DSLs) and leadership team, as well as, the settings Internet Service Provider or other services, as appropriate.
- Ensure that any safeguarding concerns, identified through monitoring or filtering breaches are reported to the DSL (or deputy DSLs), in accordance with the safeguarding procedures.

#### **4.5 It is the responsibility of pupils (at a level that is appropriate to their individual needs and ability) to:**

- Engage in age appropriate online safety education opportunities. We acknowledge that for our over 18 pupils the opportunities may differ.
- Read and adhere to Acceptable Use Agreement (See appendix 1).
- Understand the importance of good online safety practice out of school, and understand that this policy covers their actions outside of school if related to their membership of the school.
- Respect the feelings and rights of others both on and offline.
- Take responsibility for keeping themselves and others safe online.
- Seek help from a trusted adult, if there is a concern online, and support others that may be experiencing online safety issues.

#### **4.6 It is the responsibility of parents and carers (at a level that is appropriate to their child's individual needs and ability) to:**

- Read the acceptable use agreements (See appendix 1) and encourage their children to adhere to them.
- Support our online safety approaches by discussing online safety issues with their children and reinforcing appropriate and safe online behaviours at home.
- Role model safe and appropriate use of technology and social media.
- Identify changes in behaviour that could indicate that their child is at risk of harm online.
- Seek help and support from the setting, or other appropriate agencies, if they or their child encounter risk or concerns online.
- Take responsibility for their own awareness in relation to the risks and opportunities posed by new and emerging technologies.

### **5. Education and Engagement Approaches**

#### **5.1 Education and engagement with pupils (at level matched to their needs and understanding)**

- The setting will establish and embed a progressive online safety curriculum to raise awareness and promote safe and responsible online behaviour at school and at home amongst pupils by:
  - Ensuring education regarding safe and responsible use precedes internet access.
  - Including online safety in Personal, Social and Health Education (PSHE), Relationships and Sex Education (RSE) and computing programmes of study/Individualised programs.
  - Reinforcing online safety messages whenever technology or the internet is in use.
  - Educating pupils in the effective use of the internet to research; including the skills of knowledge location, retrieval and evaluation.
  - Teaching pupils to be critically aware of the materials they read and are shown how to validate information before accepting its accuracy.
- The setting will support pupils where appropriate to read and understand the acceptable use agreements in a way which suits their needs and ability by:
  - Informing pupils that network and internet use will be monitored for safety and security purposes and in accordance with legislation.
  - Rewarding positive use of technology.

#### **5.2 Vulnerable Pupils**

- Step by Step School recognises that some pupils are more vulnerable online due to a range of factors. This may include, but is not limited to children in care, children with Special Educational Needs and Disabilities (SEND) or mental health needs, children with English as an additional language (EAL) and children experiencing trauma or loss.

- Step by Step School will ensure that differentiated and ability appropriate online safety education, access and support is provided to vulnerable pupils (e.g. through individualised targets and teaching programs).

### **5.3 Training and engagement with staff**

We will:

- Provide and discuss the online safety policy and procedures with all members of staff as part of induction.
- Provide up-to-date and appropriate online safety training for all staff on a regular basis, with at least annual updates.
  - This will cover the potential risks posed to pupils (Content, Contact, Conduct and Commerce) as well as our professional practice expectations.
- Recognise the expertise staff build by undertaking safeguarding training and managing safeguarding concerns and provide opportunities for staff to contribute to and shape online safety policies and procedures.
- Make staff aware that our IT systems are monitored, and that activity can be traced to individual users; staff will be reminded to behave professionally and in accordance with our policies when accessing our systems and devices.
- Make staff aware that their online conduct outside of the setting, including personal use of social media, could have an impact on their professional role and reputation.
- Highlight useful educational resources and tools which staff should use, according to the individual needs of the pupils.
- Ensure all members of staff are aware of the procedures to follow regarding online safety concerns affecting pupils, colleagues or other members of the community.

### **5.4 Awareness and engagement with parents and carers**

- Step by Step School recognises that parents and carers have an essential role to play in enabling children and young people to become safe and responsible users of the internet and associated technologies.
- We will build a partnership approach to online safety with parents and carers by:
  - Providing information and guidance on online safety in a variety of formats.
    - This will include offering specific online safety awareness training and highlighting online safety at parent meetings as appropriate.
  - Requiring them to read our acceptable use agreements and discuss the implications with their children where appropriate.

## **6. Reducing Online Risks**

- Step by Step School recognises that the internet is a constantly changing environment with new apps, devices, websites and material emerging at a rapid pace.
- We will:
  - Regularly review the methods used to identify, assess and minimise online risks.

- Examine emerging technologies for educational benefit and undertake appropriate risk assessments before use in the setting is permitted.
- Ensure that appropriate filtering and monitoring is in place and take all reasonable precautions to ensure that users can only access appropriate material.
- Due to the global and connected nature of the internet, it is not possible to guarantee that unsuitable material cannot be accessed via our computers or devices.
- All members of the community are made aware of our expectations regarding safe and appropriate behaviour online and the importance of not posting any content, comments, images or videos which could cause harm, distress or offence to members of the community. This is clearly outlined in our staff code of conduct, acceptable use agreements and highlighted through a variety of education and training approaches.

## **7. Safer Use of Technology**

### **7.1 Classroom Use**

- Step by Step School uses a wide range of technology. This includes access to:
  - Computers, laptops and other digital devices
  - Internet which may include search engines and educational websites
  - Learning platform/intranet
  - Email
  - Games consoles and other games-based technologies
  - Digital cameras, web cams and video cameras
- All setting owned devices will be used in accordance with our acceptable use agreements and with appropriate safety and security measures in place.
- Members of staff will always evaluate websites, tools and apps fully before use in the classroom or recommending for use at home.
- The setting will use age appropriate search tools following an informed risk assessment, to identify which tool best suits the needs of our community.
- We will ensure that the use of internet-derived materials, by staff and pupils complies with copyright law and acknowledge the source of information.
- Supervision of pupils will be appropriate to their individual needs, according to their ability and understanding

### **7.2 Managing Internet Access**

- All staff, pupils and visitors will read and sign an acceptable use agreement before being given access to our computer system, IT resources or internet.

### **7.3 Filtering and Monitoring**

#### **7.3.1 Decision Making**

- Step by Step School governors and leaders have ensured that our setting has appropriate filtering and monitoring in place, to limit learner's exposure to online risks.

- The governors and leaders are aware of the need to prevent “over blocking”, as that may unreasonably restrict what can be taught, with regards to online activities and safeguarding, particularly with our sixth form pupils when they reach the age of 18
- Our decision regarding filtering and monitoring has been informed by a risk assessment, considering our specific needs and circumstances.
- Changes to the filtering and monitoring approach will be risk assessed by staff with educational and technical experience and, where appropriate, with consent from the leadership team; all changes to the filtering policy are logged and recorded.
- The leadership team will ensure that regular checks are made to ensure that the filtering and monitoring methods are effective and appropriate.
- All members of staff are aware that they cannot rely on filtering and monitoring alone to safeguard pupils; effective classroom management and regular education about safe and responsible use is essential.

### **7.3.2 Filtering**

- Education broadband connectivity is provided through Orbis Schools IT
- We use Smoothwall which blocks sites which can be categorised as: pornography, racial hatred, extremism, gaming and sites of an illegal nature.
- The filtering system blocks all sites on the Internet Watch Foundation (IWF) list.
- We work with Orbis Schools IT to ensure that our filtering policy is continually reviewed.
- If pupils or staff discover unsuitable sites, they will be required to:
  - Turn off monitor/screen and report the concern immediately to the safeguarding team.
  - The member of staff will report the concern (including the URL of the site if possible) to the DSL (or deputies) and technical staff (School Business Manager/Orbis).
  - The breach will be recorded and escalated as appropriate.
  - Parents/carers will be informed of filtering breaches involving their child.
- Any material believed to be illegal will be reported immediately to the appropriate agencies, such as the IWF, Sussex Police or CEOP.

### **7.3.4 Monitoring**

- We will appropriately monitor internet use on all setting owned or provided internet enabled devices. This is achieved by:
  - Monitoring internet and web access through daily smoothwall reports
- If a concern is identified via monitoring approaches:
  - DSL or headteacher will respond in line with the child protection policy/staff code of conduct.
- All users will be informed that use of our systems can be monitored and that all monitoring will be in line with data protection, human rights and privacy legislation.

## **7.4 Managing Personal Data Online**

- Personal data will be recorded, processed, transferred and made available online in accordance with General Data Protection Regulations and Data Protection legislation.

- Full information can be found in our Data Protection Policy.

## **7.5 Security and Management of Information Systems**

- We take appropriate steps to ensure the security of our information systems, including:
  - Virus protection being updated regularly.
  - Encryption for personal data sent over the Internet.
  - Access via appropriate secure remote access systems.
  - Not downloading unapproved software to work devices or opening unfamiliar email attachments.
  - Regularly checking files held on our network.
  - The appropriate use of user logins and passwords to access our network.
  - All users are expected to log off or lock their screens/devices if systems are unattended.
  - Screens are set to a time lock if inactive for longer than 5 minutes

### **7.5.1 Password policy**

- All members of staff will have their own unique username and private passwords to access our systems; members of staff are responsible for keeping their password private.
- We require all users to:
  - Use strong passwords for access into our system.
  - Change their passwords every 90 days
  - Always keep their password private; users must not share it with others or leave it where others can find it.
  - Not to login as another user at any time.

## **7.6 Managing the Safety of our Website**

- We will ensure that information posted on our website meets the requirements as identified by the Department for Education (DfE).
- We will ensure that our website complies with guidelines for publications including accessibility, data protection, respect for intellectual property rights, privacy policies and copyright.
- Staff or learner's personal information will not be published on our website; the contact details on the website will be our setting address, email and telephone number.
- The administrator account for our website will be secured with an appropriately strong password.
- We will post appropriate information about safeguarding, including online safety, on our website for members of the community.

## **7.7 Publishing Images and Videos Online**

We will ensure that all images and videos shared online are used in accordance with the associated policies, including (but not limited to) the: data protection policy, staff code of conduct and parental agreements.

## **7.8 Managing Email**

- Access to our email systems will always take place in accordance with data protection legislation and in line with other policies, including confidentiality, acceptable use policies and the code of conduct/behaviour policy.
  - The forwarding of any chain messages/emails is not permitted.
  - Spam or junk mail will be blocked and reported to the email provider.
  - Any electronic communication which contains sensitive or personal information will only be sent using secure and encrypted email (unless we have specific signed consent from the user to send alternatively)
  - Setting email addresses and other official contact details will not be used for setting up personal social media accounts.
- Members of the community will immediately inform our headteacher if they receive offensive communication, and this will be recorded in our safeguarding files/records.
- Excessive social email use can interfere with teaching and learning and will be restricted; access to external personal email accounts may be blocked on site.

### **7.8.1 Staff email**

- The use of personal email addresses by staff for any official setting business is not permitted.
  - All members of staff are provided with an email address to use for all official communication.
- Members of staff are encouraged to have an appropriate work life balance when responding to email, especially if communication is taking place between staff, pupils and parents.

### **7.8.2 Learner email**

- Pupils will use provided email accounts for educational purposes where appropriate.
- Pupils will sign an acceptable use agreement where possible and will receive education regarding safe and appropriate email etiquette before access is permitted.

## **7.9 Live Stream Lessons for Remote Learning**

- Live stream is a somewhat broad term and, in some cases, can refer to a platform where the teacher and the children are all linked into a video call/conference and see one another. In other cases, it may refer to a live broadcast, where only the teacher, or whoever is providing the content, is visible and the children are viewing the content, without being seen themselves. In the latter example, although not linked into the broadcast with their images, the children may be able to interact through a live chat function.
- When planning the use of live stream platforms within remote learning our school will:
  - Consider whether the technology is available to children/families and make alternative arrangements for provision where necessary.
  - Ensure that staff are trained to use the technology.
  - Ensure that children's behaviour/interactions are managed in line with the expectations of the school behaviour policy.

- Risk assess the platform being used and consider whether there are functions, such as live chat, pupil's use of video camera, or the recording of the session, which need to be disabled or which require further measures to support their appropriate use.

The above points are relevant to live stream in its broadest sense. What follows next is more relevant, but not exclusively, to the use of platforms allowing two-way video interaction between all users.

- Two members of staff will be 'within the room' when conducting a live stream session with pupils. If the session is being run from school and both adults are there, then they can be physically within the same room. If one or both adults are working remotely then this means that two adults will need to be present within the video call, and they should both be there before the pupils dial in.
- The second member of staff is there to provide a safeguard for both the pupils and the teaching staff, so does not need to be a curriculum specialist.
- Sessions will be planned and scheduled for during school hours.
- Parents will be contacted to advise that the session is taking place and they and the child (where appropriate) should consent to abide to an acceptable use agreement covering issues such as not recording the session, not using the live chat feature, being appropriately dressed etc.
- Staff will use school devices and school contact numbers/emails for communications and running the session.
- Only live streaming platforms approved by SLT will be used.
- Staff will dress professionally and choose a neutral background for their video stream.
- Pupils should live stream from a suitable location within their household, not bedrooms.
- Staff behaviour and language will be entirely in line with the staff code of conduct.
- All other school policies/practices should be followed, notably the safeguarding and child protection policy so should there be any welfare concerns about the child these should be brought to the attention of the DSL without delay.

### **Using video calls for 1:1 sessions with children**

- The school may consider using 1:1 video call sessions to support interventions with children.
- These sessions will only be provided where they have been risk assessed and approved by SLT and parental consent given.
- There will be two adults involved; this will provide a safeguard for the adults and the children.
- These two adults will either be physically in the same room, with the second member of staff being referenced to the child so that they are aware, or, where staff are working remotely, they will both be within the virtual room of the meeting.
- In either case both adults will be present before the child is admitted to the online session.

### **7.10 Management of Applications (apps) used to Record Children's Progress**

- We use Earwig and Thread to track pupils progress and share appropriate information with parents and carers.

- The headteacher is ultimately responsible for the security of any data or images held of children. As such, they will ensure that the use of tracking systems is appropriately risk assessed prior to use, and that they are used in accordance with data protection legislation, including the General Data Protection Regulations (GDPR) and Data Protection legislation.
- To safeguard learner's data:
  - Only learner issued devices will be used for apps that record and store pupils' personal details, attainment or photographs.
  - Personal staff mobile phones or devices will not be used to access or upload content to any apps which record and store pupils' personal details, attainment or images.
  - Devices will be appropriately encrypted if taken off site, to reduce the risk of a data security breach, in the event of loss or theft.
  - All users will be advised regarding safety measures, such as using strong passwords and logging out of systems.
  - Parents and carers will be informed of the expectations regarding safe and appropriate use, prior to being given access; for example, not sharing passwords or images.

## 8. Social Media

### 8.1 Expectations

- The expectations' regarding safe and responsible use of social media applies to all members of Step by Step School community.
- The term social media may include (but is not limited to): blogs; wikis; social networking sites; forums; bulletin boards; online gaming; apps; video/photo sharing sites; chatrooms and instant messenger.
- All members of Step by Step School community are expected to engage in social media in a positive, safe and responsible manner.
  - All members of Step by Step School community are advised not to publish specific and detailed private thoughts, concerns, pictures or messages on any social media services, especially content that may be considered threatening, hurtful or defamatory to others.
- We will control learner and staff access to social media whilst using setting provided devices and systems on site.
  - The use of social media during teaching hours for personal use is not permitted.
  - If staff use the schools wifi on their own device (only permitted during scheduled lunch breaks in non-teaching areas) usage may be flagged through the schools smoothwall system.
  - Inappropriate or excessive use of social media during setting hours or whilst using setting devices may result in disciplinary or legal action and/or removal of internet facilities.
- Concerns regarding the online conduct of any member of Step by Step School community on social media, should be reported to the headteacher and will be managed in accordance with

our anti-bullying, allegations against staff, staff code of conduct, behaviour and child protection policies.

## **8.2 Staff Personal Use of Social Media**

- The safe and responsible use of social networking, social media and personal publishing sites will be discussed with all members of staff as part of staff induction and will be revisited and communicated via regular staff training opportunities.
- Safe and professional behaviour will be outlined for all members of staff (including volunteers) as part of our staff code of conduct and as part of acceptable use agreement.

### *Reputation*

- All members of staff are advised that their online conduct on social media can have an impact on their role and reputation within the setting.
  - Civil, legal or disciplinary action may be taken if staff are found to bring the profession or institution into disrepute, or if something is felt to have undermined confidence in their professional abilities.
- All members of staff are advised to safeguard themselves and their privacy when using social media sites. Advice will be provided to staff via staff training and by sharing appropriate guidance and resources on a regular basis. This will include (but is not limited to):
  - Setting the privacy levels of their personal sites.
  - Being aware of location sharing services.
  - Opting out of public listings on social networking sites.
  - Logging out of accounts after use.
  - Keeping passwords safe and confidential.
  - Ensuring staff do not represent their personal views as that of the setting.
- Members of staff are encouraged not to identify themselves as employees of Step by Step School on their personal social networking accounts; this is to prevent information on these sites from being linked with the setting, and to safeguard the privacy of staff members.
- All members of staff are encouraged to carefully consider the information, including text and images, they share and post online and to ensure that their social media use is compatible with their professional role and is in accordance our policies and the wider professional and legal framework.
- Information and content that staff members have access to as part of their employment, including photos and personal information about pupils and their family members or colleagues will not be shared or discussed on social media sites.
- Members of staff will notify the Leadership Team immediately if they consider that any content shared on social media sites conflicts with their role.

### *Communicating with pupils and parents and carers*

- All members of staff are advised not to communicate with or add as 'friends' any current or past pupils or their family members via any personal social media sites, applications or profiles.

- Any pre-existing relationships or exceptions that may compromise this, will be discussed with DSL (or deputies) and/or the headteacher.
- If ongoing contact with pupils is required once they have left the setting, members of staff will be expected to use official setting provided communication tools.
- Staff will not use personal social media accounts to contact pupils or parents, nor should any contact be accepted, except in circumstance whereby prior approval has been given by the headteacher.
- Any communication from pupils and parents received on personal social media accounts will be reported to the DSL (or deputies).

### **8.3 Pupils' Personal Use of Social Media**

- Safe and appropriate use of social media will be taught to pupils as appropriate to their individual needs.
- We are aware that many popular social media sites state that they are not for children under the age of 13, therefore we will not create accounts specifically for pupils under this age.
- Any concerns regarding pupils' use of social media will be dealt with in accordance with existing policies, including anti-bullying, behaviour and acceptable use agreements.
  - Concerns will be shared with parents/carers as appropriate, particularly when there is concerning underage use of social media sites, games or tools and the sharing of inappropriate images or messages that may be considered threatening, hurtful or defamatory to others.
- Pupils will be advised (as appropriate to their individual needs):
  - To consider the benefits and risks of sharing personal details on social media sites which could identify them and/or their location.
  - To only approve and invite known friends on social media sites and to deny access to others by making profiles private.
  - Not to meet any online friends without a parent/carer or other responsible adult's permission and only when a trusted adult is present.
  - To use safe passwords.
  - To use social media sites which are appropriate for their age and abilities.
  - How to block and report unwanted communications.
  - How to report concerns both within the setting and externally.
  - To remove a social media conversation thread if they are the administrator of such a thread that may have been used in an inappropriate way such as with threatening, hurtful or defamatory content.

### **8.4 Official Use of Social Media**

- Step by Step School's official social media channels are:
  - YouTube channel link

- The official use of social media sites only takes place with clear educational or community engagement objectives, with specific intended outcomes.
  - The official use of social media as a communication tool has been formally risk assessed and approved by the headteacher.
  - The Headteacher has access to account information and login details for our YouTube channel.
- Official social media channel has been set up as distinct and dedicated social media sites or accounts for educational or engagement purposes only.
  - Staff use setting provided email addresses to register for and manage any official social media channels.
  - Official social media sites are suitably protected and, where possible are linked from our website.
  - Public communications on behalf of the setting will, where appropriate and possible, be read and agreed by at least one member of the Senior Leadership Team.
- Official social media use will be conducted in line with existing policies, including anti-bullying, data protection and child protection.
  - All communication on official social media platforms will be clear, transparent and open to scrutiny.
- Parents/carers and pupils will be informed of any official social media use, along with expectations for safe use and action taken to safeguard the community.
  - Only social media tools which have been risk assessed and approved as suitable for educational purposes will be used.
- Parents and carers will be informed of any official social media use with pupils; written parental consent will be obtained, as required.
- We will ensure that any official social media use does not exclude members of the community who are unable or unwilling to use social media channels.

#### *Staff expectations*

- Members of staff who follow and/or like our official social media channels will be advised to use dedicated professional accounts, where possible, to avoid blurring professional boundaries.
- If members of staff are participating in online social media activity as part of their capacity as an employee of the setting, they will:
  - Sign a social media acceptable use policy.
  - Always be professional and aware they are an ambassador for the setting.
  - Disclose their official role but make it clear that they do not necessarily speak on behalf of the setting.
  - Always be responsible, credible, fair and honest, and consider how the information being published could be perceived or shared.
  - Always act within the legal frameworks they would adhere to within the workplace including libel, defamation, confidentiality, copyright, data protection and equalities laws.

- Ensure that they have appropriate consent before sharing images on the official social media channel.
- Not disclose information, make commitments or engage in activities on behalf of the setting, unless they are authorised to do so.
- Not engage with any direct or private messaging with current, or past, pupils, parents and carers.
- Inform their line manager, the DSL (or deputies) and the headteacher of any concerns, such as criticism, inappropriate content or contact from pupils.

## **9. Use of Personal Devices and Mobile Phones**

- Step by Step School recognises that personal communication through mobile technologies is an accepted part of everyday life for pupils, staff and parents/carers, but technologies need to be used safely and appropriately within the setting.

### **9.1 Expectations**

- All use of personal devices (including but not limited to; tablets, games consoles and 'smart' watches) and mobile phones will take place in accordance with the law and other appropriate policies, such as Anti-bullying, Behaviour, Child Protection and Staff Code of Conduct.
- Electronic devices of any kind that are brought onto site are the responsibility of the user.
  - All members of Step by Step School community are advised to take steps to protect their mobile phones or devices from loss, theft or damage; we accept no responsibility for the loss, theft or damage of such items on our premises.
  - All members of Step by Step School community are advised to use passwords/pin numbers to ensure that unauthorised calls or actions cannot be made on their phones or devices; passwords and pin numbers should be kept confidential and mobile phones and personal devices should not be shared.
- Mobile phones and personal devices are not permitted to be used in teaching areas during pupil hours and should be kept in locked lockers/drawers.
- The sending of abusive or inappropriate messages or content via mobile phones or personal devices is forbidden by any member of the community; any breaches will be dealt with as part of our behaviour policy.
- All members of Step by Step School community are advised to ensure that their mobile phones and personal devices do not contain any content which may be offensive, derogatory or would otherwise contravene our behaviour or child protection policies.

### **9.2 Staff Use of Personal Devices and Mobile Phones**

- Members of staff will ensure that use of personal phones and devices takes place in accordance with the law, as well as, relevant policy and procedures, such as: confidentiality, child protection, data security and acceptable use.
- Staff will be advised to:
  - Keep mobile phones and personal devices in a safe and secure place (e.g. locked in a locker/drawer) during pupil hours.

- Not use personal devices during teaching hours, unless written permission has been given by the headteacher, such as in emergency circumstances.
- Ensure that any content bought onto site via mobile phones and personal devices are compatible with their professional role and expectations.
- Members of staff are not permitted to use their own personal phones or devices for contacting pupils or parents and carers.
  - Any pre-existing relationships, which could undermine this, will be discussed with the DSL (or deputies) and/or headteacher.
- Staff will not use personal devices:
  - To take photos or videos of pupils and will only use work-provided equipment for this purpose.
  - Directly with pupils and will only use work-provided equipment during lessons or educational activities.
- If a member of staff breaches our policy, action will be taken in line with our code of conduct and allegations policy
  - If a member of staff is thought to have illegal content saved or stored on a mobile phone or personal device or have committed a criminal offence, the police will be contacted.

### **9.3 Pupils' Use of Personal Devices and Mobile Phones**

- Pupils will be educated regarding the safe and appropriate use of personal devices and mobile phones and will be made aware of boundaries and consequences.
- Step by Step School expects pupils' personal devices and mobile phones to be kept in a secure place, switched off and kept out of sight during teaching time, unless used as part of their supervised teaching programme, e.g Proloquo2go
- If a learner needs to contact his/her parents or carers they will be allowed to use a setting phone.
- Parents are advised to contact their child via the setting office
- Mobile phones or personal devices will not be used by pupils during lessons or formal educational time unless as part of an approved and directed curriculum-based activity with consent from a member of the Senior leadership team.
- If a learner breaches the policy, the phone or device will be confiscated and will be held in a secure place.
  - Staff may confiscate a learner's mobile phone or device if they believe it is being used to contravene our behaviour or bullying policy or could contain youth produced sexual imagery (sexting).
  - Pupil's mobile phones or devices may be searched by a member of the leadership team, with the consent of the learner or a parent/ carer. Content may be deleted or requested to be deleted, if it contravenes our policies.  
([www.gov.uk/government/publications/searching-screening-and-confiscation](http://www.gov.uk/government/publications/searching-screening-and-confiscation))
  - Mobile phones and devices that have been confiscated will be released to parents or carers at the end of the school day.

- If there is suspicion that material on a learner's personal device or mobile phone may be illegal or may provide evidence relating to a criminal offence, the device will be handed over to the police for further investigation.

## **9.4 Visitors' Use of Personal Devices and Mobile Phones**

- Parents/carers and visitors (including volunteers and contractors) must use their mobile phones and personal devices in accordance with our acceptable use agreement and other associated policies, such as: anti-bullying and child protection.
- We will ensure appropriate information is provided to inform parents, carers and visitors of expectations of use.
- Members of staff are expected to challenge visitors if they have concerns and will always inform the DSL (or deputies) or headteacher of any breaches our policy.

## **10. Responding to Online Safety Incidents and Concerns**

- All members of the community will be made aware of the reporting procedure for online safety concerns, including breaches of filtering, youth produced sexual imagery (sharing of nudes or semi-nudes/sexting), cyberbullying and illegal content.
- All members of the community must respect confidentiality and the need to follow the official procedures for reporting concerns.
  - Pupils, parents and staff will be informed of our complaints procedure and staff will be made aware of the whistleblowing procedure.
- We require staff, parents, carers and pupils to work in partnership to resolve online safety issues.
- After any investigations are completed, we will debrief, identify lessons learnt and implement any policy or curriculum changes as required.
- Safeguarding concerns and incidents, at level 3 or 4 on the Continuum of Need, should be reported to Single Point of Advice in line with East Sussex Safeguarding and Child Protection model policy.
- If we are unsure how to proceed with an incident or concern, the DSL (or member of safeguarding team) will seek advice from the Standards and Learning Effectiveness Service Safeguarding Team.
- Where there is suspicion that illegal activity has occurred contact the Sussex Police using 101, or 999 if there is immediate danger or risk of harm.
- If an incident or concern needs to be passed beyond our community (for example if other local settings are involved or the public may be at risk), the DSL or headteacher will contact Sussex Police first to ensure that potential investigations are not compromised.

### **10.1 Concerns about Pupils' Welfare**

- The DSL (or member of safeguarding team) will be informed of any online safety incidents involving safeguarding or child protection concerns.
  - The DSL (or deputies) will record these issues in line with our child protection policy.

- The DSL (or deputies) will ensure that online safety concerns are escalated and reported to relevant agencies in line with the East Sussex Safeguarding Children Partnership thresholds and procedures.
- We will inform parents and carers of online safety incidents or concerns involving their child, as and when required.

## **10.2 Staff Misuse**

- Any complaint about staff misuse will be referred to the headteacher, in accordance with the allegations policy.
- For any allegations regarding a member of staff's online conduct a consultation will be sort with the LADO (Local Authority Designated Officer).
- Appropriate action will be taken in accordance with our staff behaviour policy/code of conduct.

# **11. Procedures for Responding to Specific Online Incidents or Concerns**

## **11.1 Online Sexual Violence and Sexual Harassment between Children**

- Our setting has accessed and understood sexual violence and sexual harassment between children in schools and colleges (2021) guidance and part 5 of Keeping Children Safe in Education September 2021.
- Step by Step School recognises that sexual violence and sexual harassment between children can take place online and our staff will maintain an attitude of 'it could happen here'. Examples may include; non-consensual sharing of nudes and semi-nudes images and videos, sharing of unwanted explicit content, upskirting, sexualised online bullying, online coercion and threats, unwanted sexual comments and messages on social media, and online sexual exploitation.
  - Full details of how we will respond to concerns relating to sexual violence and sexual harassment between children can be found within our child protection and anti-bullying policy.
- Step by Step School recognises that internet brings the potential for the impact of any sexual violence and sexual harassment concerns to extend further than the local community, and for a victim or alleged perpetrator to become marginalised and excluded by online communities.
- Step by Step School also recognises the potential for repeat victimisation in the future if abusive content continues to exist somewhere online.
- Step by Step School will ensure that all members of the community as appropriate are made aware of the potential social, psychological and criminal consequences of online sexual violence and sexual harassment between children by implementing a range of age and ability appropriate educational methods as part of our PSHE and RSE curriculum.
- We will ensure that all members of the community are aware of sources of support regarding online sexual violence and sexual harassment between children.

- We will respond to concerns regarding online sexual violence and sexual harassment between children, regardless of whether the incident took place on our premises or using our equipment.
- If made aware of online sexual violence and sexual harassment, we will:
  - Immediately notify the DSL (or deputy) and act in accordance with our child protection and anti-bullying policies.
  - If content is contained on pupil's electronic devices, they will be managed in accordance with the DfE '[searching screening and confiscation](#)' advice.
  - Provide the necessary safeguards and support for all pupils involved, such as offering specific advice on blocking, reporting and removing online content, as well as providing appropriate counselling/pastoral support.
  - Implement appropriate sanctions in accordance with our behaviour policy.
  - Inform parents and carers, if appropriate, about the incident and how it is being managed.
  - If appropriate, make a referral to partner agencies, such as Children's Social Care and/or the Police.
  - If the concern involves children and young people at a different educational setting, work in partnership with other DSLs to ensure appropriate safeguarding action is taken in the wider local community.
    - If a criminal offence has been committed, the DSL (or deputy) will discuss this with Sussex Police first to ensure that investigations are not compromised.
  - Review the handling of any incidents to ensure that best practice was implemented, and policies/procedures are appropriate.

## **11.2 Youth Produced Sexual Imagery ('Sharing nudes and semi nudes')**

- Step by Step School recognises youth produced sexual imagery (known as "sharing nudes and semi nudes") as a safeguarding issue; all concerns will be reported to and dealt with by the DSL (or deputy).
- We will follow the advice as set out in the non-statutory UK Council for Internet Safety (UKCIS), [Sharing nudes and semi-nudes: advice for education settings working with children and young people](#).
- Step by Step School will ensure that all members of the community as appropriate are made aware of the potential social, psychological and criminal consequences of sharing nudes and semi nudes (or sexting) by implementing preventative approaches, via a range of individualised educational methods.
- We will respond to concerns regarding youth produced sexual imagery, regardless of whether the incident took place on/off site or using setting provided or personal equipment.
- We will not:
  - View any images suspected of being youth produced sexual imagery, unless there is a clear need or reason to do so in order to safeguard the child or young person. If it is necessary to view the image(s) in order to safeguard the child or young person, the image will only be viewed by the DSL (or deputy DSL) and their justification for viewing the image will be clearly documented.

- Send, share, save or make copies of content suspected to be an indecent image of a child (i.e. youth produced sexual imagery) and will not allow or request pupils to do so.
- If made aware of an incident involving the creation or distribution of youth produced sexual imagery, we will:
  - Act in accordance with our child protection policies and the relevant East Sussex Safeguarding Child Partnership's procedures.
  - Ensure the DSL (or deputy) responds in line with the UK Council for Internet Safety (UKCIS), Sharing nudes and semi-nudes: advice for education settings working with children and young people, guidance.
  - Store the device securely.
    - If an indecent image has been taken or shared on our network or devices, we will act to block access to all users and isolate the image.
  - Carry out a risk assessment which considers any vulnerability of pupils involved; including carrying out relevant checks with other agencies.
  - Inform parents and carers, if appropriate, about the incident and how it is being managed.
  - Make a referral to Children's Social Care and/or the Police, as appropriate.
  - Provide the necessary safeguards and support for pupils, such as offering counselling or pastoral support.
  - Implement appropriate sanctions in accordance with our behaviour policy but taking care not to further traumatise victims where possible.
  - Consider the deletion of images in accordance with the UK Council for Internet Safety (UKCIS), Sharing nudes and semi-nudes: advice for education settings working with children and young people guidance.
    - Images will only be deleted once the DSL has confirmed that other agencies do not need to be involved; and are sure that to do so would not place a child at risk or compromise an investigation.
  - Review the handling of any incidents to ensure that best practice was implemented; the leadership team will also review and update any management procedures, where necessary.

### **11.3 Online Child Sexual Abuse and Exploitation (including child criminal exploitation and County Lines)**

- Step by Step School will ensure that all members of the community where appropriate are aware of online child sexual abuse including exploitation and grooming, the consequences, possible approaches which may be employed by offenders to target children and how to respond to concerns.
- Step by Step School recognises online child sexual abuse and exploitation (including criminal exploitation) as a safeguarding issue and, as such, all concerns will be reported to and dealt with by the DSL (or deputy).

- We will implement preventative approaches for online child sexual abuse and exploitation (including criminal exploitation) via a range of appropriate education for pupils, staff and parents/carers.
- We will ensure that the 'Click CEOP' report button is visible and available to pupils and other members of our community via our school website.
- If made aware of incident involving online child sexual abuse and exploitation (including criminal exploitation), we will:
  - Act in accordance with our child protection policies and the relevant East Sussex Safeguarding Child Partnership's procedures.
  - If appropriate, store any devices involved securely.
  - Make a referral to Children's Social Care (if required/ appropriate) and immediately inform the police via 101 (or 999 if a child is at immediate risk)
  - Carry out a risk assessment which considers any vulnerabilities of pupil(s) involved (including carrying out relevant checks with other agencies).
  - Inform parents/carers about the incident and how it is being managed.
  - Provide the necessary safeguards and support for pupils.
  - Review the handling of any incidents to ensure that best practice is implemented; leadership team will review and update any management procedures, where necessary.
- We will respond to concerns regarding online child sexual abuse and exploitation (including criminal exploitation), regardless of whether the incident took place on our premises or using setting provided or personal equipment.
  - Where possible, pupils will be involved in decision making and if appropriate, will be empowered to report concerns such as via the Click CEOP report: [www.ceop.police.uk/safety-centre/](http://www.ceop.police.uk/safety-centre/)
- If we are unclear whether a criminal offence has been committed, the DSL (or deputy) will obtain advice immediately through the Standards and Learning Effectiveness Service and/or Police.
- If pupils at other settings are believed to have been targeted, the DSL (or deputy) will contact the Police.

#### **11.4 Indecent Images of Children (IIOC)**

- Step by Step School will ensure that all members of the community are made aware of the possible consequences of accessing Indecent Images of Children (IIOC).
- We will respond to concerns regarding IIOC on our equipment and/or personal equipment, even if access took place off site.
- We will seek to prevent accidental access to IIOC by using an internet Service provider (ISP) which subscribes to the Internet Watch Foundation block list and by implementing appropriate filtering, firewalls and anti-spam software.
- If we are unclear if a criminal offence has been committed, the DSL (or deputy) will obtain advice immediately through the Police and/or the Standards and Learning Effectiveness Service.

- If made aware of IIOC, we will:
  - Act in accordance with our child protection policy and the relevant East Sussex Safeguarding Child Partnership's procedures.
  - Store any devices involved securely.
  - Immediately inform appropriate organisations, such as the Internet Watch Foundation (IWF), Sussex police or the LADO.
  
- If made aware that a member of staff or a learner has been inadvertently exposed to indecent images of children, we will:
  - Ensure that the DSL (or deputy DSL) is informed.
  - Ensure that the URLs (webpage addresses) which contain the suspect images are reported to the Internet Watch Foundation via [www.iwf.org.uk](http://www.iwf.org.uk) .
  - Ensure that any copies that exist of the image, for example in emails, are deleted.
  - Report concerns, as appropriate to parents and carers.
  
- If made aware that indecent images of children have been found on the setting provided devices, we will:
  - Ensure that the DSL (or deputy DSL) is informed.
  - Ensure that the URLs (webpage addresses) which contain the suspect images are reported to the Internet Watch Foundation via [www.iwf.org.uk](http://www.iwf.org.uk) .
  - Ensure that any copies that exist of the image, for example in emails, are deleted.
  - Inform the police via 101 (999 if there is an immediate risk of harm) and children's social services (as appropriate).
  - Only store copies of images (securely, where no one else has access to them and delete all other copies) at the request of the police only.
  - Report concerns, as appropriate to parents and carers.
  
- If made aware that a member of staff is in possession of indecent images of children on setting provided devices, we will:
  - Ensure that the headteacher is informed in line with our managing allegations against staff policy.
  - Inform the Local Authority Designated Officer (LADO) and other relevant organisations in accordance with our managing allegations against staff policy.
  - Quarantine any devices until police advice has been sought.

## 11.5 Cyberbullying

- All staff at Step by Step School understand that children are capable of abusing their peers online. Cyberbullying, along with all other forms of bullying, will not be tolerated here.
- Full details of how we will respond to cyberbullying are set out in our anti-bullying policy.

## 11.6 Cybercrime

- Step by Step School will ensure that all members of the community are aware that children with particular skill and interest in computing and technology may inadvertently or deliberately stray into cyber-dependent crime.
- If there are concerns about a child in this area, the designated safeguarding lead (or a deputy), will consider referring into the Cyber Choices programme.
- We will seek advice from Cyber Choices, 'NPCC- When to call the Police' and National Cyber Security Centre.

## 11.7 Online Hate

- Online hate content, directed towards or posted by, specific members of the community will not be tolerated at Step by Step School and will be responded to in line with existing policies, including anti-bullying and behaviour.
- All members of the community will be advised to report online hate in accordance with relevant policies and procedures.
- The Police will be contacted if a criminal offence is suspected.
- If we are unclear on how to respond, or whether a criminal offence has been committed, the DSL (or deputy DSL) will obtain advice through the Standards and Learning Effectiveness Service and/or Sussex Police.

## 11.8 Online Radicalisation and Extremism

- Step by Step School will ensure that all members of the community (where possible) are made aware of the role of the internet as a tool for radicalisation
- We will take all reasonable precautions to ensure that pupils and staff are safe from terrorist and extremist material when accessing the internet on site.
- If we are concerned that a child or parent/carer may be at risk of radicalisation online, the DSL (or deputy DSL) will be informed immediately, and action will be taken in line with our child protection policy.
- If we are concerned that a member of staff may be at risk of radicalisation online, the headteacher will be informed immediately, and action will be taken in line with the child protection and allegations policies.

## 12. Useful Links for Educational Settings

### East Sussex Support and Guidance:

- East Sussex County Council Early Years Support & Intervention Team
  - Call: 01323 463026
  - Email: [childcare.support@eastsussex.gov.uk](mailto:childcare.support@eastsussex.gov.uk)
- If you are concerned about a child in East Sussex contact SPOA (Single Point of Advice) on 01323 464222 or [0-19.SPOA@eastsussex.gov.uk](mailto:0-19.SPOA@eastsussex.gov.uk)

- Standards and Learning Effectiveness Service (SLES):  
[SLES.Safeguarding@eastsussex.gov.uk](mailto:SLES.Safeguarding@eastsussex.gov.uk)
- East Sussex Schools ICT Service: Richard May  
[Richard.May@eastsussex.gov.uk](mailto:Richard.May@eastsussex.gov.uk)

## East Sussex Support and Guidance for Educational Settings

- <https://czone.eastsussex.gov.uk/safeguarding/>
- <https://czone.eastsussex.gov.uk/safeguarding/support-for-safeguarding-in-colleges-schools-and-early-years-settings/>

## East Sussex Safeguarding Children Partnership

- [www.sussexchildprotection.procedures.org.uk/](http://www.sussexchildprotection.procedures.org.uk/)

## Sussex Police:

[www.sussex.police.uk](http://www.sussex.police.uk)

For non-urgent Police contact 101

If you think the child is in immediate danger, you should call the police on 999.

## National Links and Resources for Educational Settings

- CEOP: <https://www.ceop.police.uk/Safety-Centre/>
  - [www.thinkuknow.co.uk](http://www.thinkuknow.co.uk)
  - [www.ceop.police.uk](http://www.ceop.police.uk)
- Childnet: [www.childnet.com](http://www.childnet.com)
- Internet Matters: [www.internetmatters.org](http://www.internetmatters.org)
- Internet Watch Foundation (IWF): [www.iwf.org.uk](http://www.iwf.org.uk)
- Lucy Faithfull Foundation: [www.lucyfaithfull.org](http://www.lucyfaithfull.org)
- NSPCC: [www.nspcc.org.uk/onlinesafety](http://www.nspcc.org.uk/onlinesafety)
  - ChildLine: [www.childline.org.uk](http://www.childline.org.uk)
  - Net Aware: [www.net-aware.org.uk](http://www.net-aware.org.uk)
- The Marie Collins Foundation: [www.mariecollinsfoundation.org.uk](http://www.mariecollinsfoundation.org.uk)
- UK Safer Internet Centre: [www.saferinternet.org.uk](http://www.saferinternet.org.uk)
  - Professional Online Safety Helpline: [www.saferinternet.org.uk/about/helpline](http://www.saferinternet.org.uk/about/helpline)
- 360 Safe Self-Review tool for schools: [www.360safe.org.uk](http://www.360safe.org.uk)

## National Links and Resources for Parents/Carers

- Action Fraud: [www.actionfraud.police.uk](http://www.actionfraud.police.uk)
- CEOP:
  - [www.thinkuknow.co.uk](http://www.thinkuknow.co.uk)

- [www.ceop.police.uk](http://www.ceop.police.uk)
- Childnet: [www.childnet.com](http://www.childnet.com)
- Get Safe Online: [www.getsafeonline.org](http://www.getsafeonline.org)
- Internet Matters: [www.internetmatters.org](http://www.internetmatters.org)
- Internet Watch Foundation (IWF): [www.iwf.org.uk](http://www.iwf.org.uk)
- Lucy Faithfull Foundation: [www.lucyfaithfull.org](http://www.lucyfaithfull.org)
- NSPCC: [www.nspcc.org.uk/onlinesafety](http://www.nspcc.org.uk/onlinesafety)
  - ChildLine: [www.childline.org.uk](http://www.childline.org.uk)
  - Net Aware: [www.net-aware.org.uk](http://www.net-aware.org.uk)
- The Marie Collins Foundation: [www.mariecollinsfoundation.org.uk](http://www.mariecollinsfoundation.org.uk)
- UK Safer Internet Centre: [www.saferinternet.org.uk](http://www.saferinternet.org.uk)
- Online Safety Toolkit: [Online Safety - Czone \(eastsussex.gov.uk\)](http://Online%20Safety%20-%20Czone%20(eastsussex.gov.uk))

There is a wealth of information available to support schools and parents/carers to keep children safe online. See Keeping Children Safe in Education 2021 (Annex D) for more resources.

**Appendix 1: Acceptable Use Agreement (pupils and parents/carers).**

**Acceptable use of the school's ICT systems and internet: agreement for pupils and parents/carers**

**Name of pupil:**

**When using the school's ICT systems and accessing the internet in school, I will not:**

- Use them for a non-educational purpose
- Use them without a teacher being present, or without a teacher's permission
- Access any inappropriate websites
- Access social networking sites (unless my teacher has expressly allowed this as part of a learning activity)
- Use chat rooms
- Open any attachments in emails, or follow any links in emails, without first checking with a teacher
- Use any inappropriate language when communicating online, including in emails
- Share my password with others or log in to the school's network using someone else's details
- Give my personal information (including my name, address or telephone number) to anyone without the permission of my teacher or parent/carer
- Arrange to meet anyone offline without first consulting my parent/carer, or without adult supervision

**If I bring a personal mobile phone or other personal electronic device into school:**

- I will only use it for communication (e.g. Proloquo2Go) or for learning
- I will use it responsibly, and will not access any inappropriate websites or other inappropriate material or use inappropriate language when communicating online

I agree that the school will monitor the websites I visit.

I will immediately let a teacher or other member of staff know if I find any material which might upset, distress or harm me or others.

I will always use the school's ICT systems and internet responsibly.

**Signed parent/carer:**

**Date:**

**Parent/carer agreement:** I agree that my child can use the school's ICT systems and internet when appropriately supervised by a member of school staff. I agree to the conditions set out above for pupils using the school's ICT systems and internet, and for using personal electronic devices in school, and will make sure my child understands these.

**Signed pupil:**

**Date:**

(Where appropriate)

**Appendix 2: Acceptable Use Agreement (staff, governors and visitors)**

**Acceptable use of the school's ICT systems and the internet: agreement for staff, governors and visitors**

**Name of staff member/governor/visitor:**

When using the school's ICT systems and accessing the internet in school, or outside school on a work device, I will not:

- Access, or attempt to access inappropriate material, including but not limited to material of a violent, criminal or pornographic nature
- Use them in any way which could harm the school's reputation
- Access social networking sites or chat rooms
- Use any improper language when communicating online, including in emails or other messaging services
- Install any unauthorised software
- Share my password with others or log in to the school's network using someone else's details

I will only use the school's ICT systems and access the internet in school, or outside school on a work device, for educational purposes or for the purpose of fulfilling the duties of my role.

I agree that the school will monitor the websites I visit.

I will take all reasonable steps to ensure that work devices are secure and password-protected when using them outside school, and keep all data securely stored in accordance with this policy and the school's data protection policy.

I will let the designated safeguarding lead (DSL) and ICT manager know if a pupil informs me they have found any material which might upset, distress or harm them or others, and will also do so if I encounter any such material.

I will always use the school's ICT systems and internet responsibly, and ensure that pupils in my care do so too.

**Signed (staff member/governor/volunteer/visitor):**

**Date:**

**Appendix 3: Online Safety Incident Report Log**

<b>Online safety incident report log</b>				
<b>Date</b>	<b>Where the incident took place</b>	<b>Description of the incident</b>	<b>Action taken</b>	<b>Name and signature of staff member recording the incident</b>